

State Notice Requirements

Updated September 2011

ALASKA

nFinanSe Payments Inc. (NPI) is a licensed money service business in the State of Alaska. If nFinanSe Payments is non-responsive to any Alaskan consumer complaints or concerns about an NPI transaction or authorized delegate, the consumer may contact the Alaska Department of Commerce, Community, and Economic Development Division of Banking and Securities, 550 W. 7th Avenue, Suite 1940, Anchorage, Alaska 99501; Telephone: (907) 269-4594 Fax: (907) 269-8146 Text Telephone: (907) 465-5437, Email: moneytransmitters@alaska.gov Please go to http://www.commerce.state.ak.us/occ/mortgagelicensing/PDF/Complaint_Form.pdf for more information.

ARIZONA

nFinanSe Payments Inc. is a licensed money service business with the State of Arizona. If nFinanSe Payments is non-responsive and if any consumer has any complaints or concerns about an Arizona NPI transaction or authorized delegate, they may contact the Arizona Department of Financial Institutions, 2910 North 44th Street, Suite 310, Phoenix, AZ 85018; Telephone: (602) 255-4421 Fax: (602) 381-1225. An Arizona complaint form may be found at: http://azdfi.gov/Info/Forms/Complaint_form.pdf.

COLORADO

COLORADO MONEY TRANSMITTERS ACT Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 12, Article 52, Colorado Revised Statutes. If there are questions or concerns regarding a transaction with a licensee, please contact the Colorado Division of Banking at 303-894-7575 or by mail at: Colorado Division of Banking, 1560 Broadway, Suite 975, Denver, Colorado 80202. Consumer complaints should be in writing, providing as much detail as possible. Please include the following information:

- The name of the institution and the name of any person(s) at the institution with whom the complainant has had contact. Include telephone number(s) and addresses.
- A complete description of the complaint and any efforts that have been made to resolve the complaint directly with the institution.
- Copies of any available documentation supporting the complaint and efforts toward resolution.
- Any suggestions regarding a preferred resolution of the complaint.

Section 12-52-116, C.R.S. requires that money transmitters and money order companies post this notice in a conspicuous, well-lighted location visible to customers.

GEORGIA

After first contacting NPI, if you still have an unresolved complaint regarding the company's money transmission activity, please direct your complaint to GA Dept of Banking and Finance, 2990 Brandywine Rd. Suite 200, Atlanta, GA 30341, 770-986-1633

ILLINOIS

nFinanSe Payments Inc. is licensed under the Illinois Money Transmitter Act. For any violations of the Act, a customer may contact the Department of Financial Institutions, toll free, at 1-888-298-8089.

MARYLAND

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints regarding nFinanSe Payments and its authorized delegates at 500 North Calvert Street, Suite 402, Baltimore, Maryland 21202, toll free phone number of the Commissioner, 1-888-784-0136.

TEXAS

This retailer engages in the money transmission business as an authorized delegate of nFinanSe Payments, Inc. (NPI) under Chapter 151 of the Texas Finance Code. If you have a complaint about the NPI stored value card, first contact NPI at 1-866-737-8013. After first contacting NPI, if you still have an unresolved complaint regarding the company's money transmission activity, please direct your complaint to the Texas Department of Banking: In Person or U.S. Mail: Texas Department of Banking, 2601 North Lamar Boulevard, Suite 300, Austin, TX 78705-4294 Telephone number: 1-877-276-5554 (toll free) Fax Number: 512-475-1313 Email address: consumer.complaints@dob.texas.gov Website Address: www.dob.texas.gov